

# DIGITAL MEDIA STRATEGY

### **Overall Messages:**

- Broad: Need to save and invest for retirement.
- Specific: Role that stable value plays in achieving saving/investing goals for retirement.

### Positioning:

Board to determine positioning with Plan Sponsors and Advisors/Consultants.

### <u>Goals</u>

- Build the SVIA brand.
- Know our audiences and provide content people care about;
  - Create a story (big idea) for sv/retirement.
  - Build interactive idea user can engage in.
- Ensure the "voice" on the various assets is correct.
- Encourage interactivity.
- Ensure content is feasible on mobile devices.
- Determine metrics for success (Google Analytics, Google Alerts, Hootsuite etc.).
- Create communications strategy and calendar.
- Source member provided content.

### Messages:

- Participants
  - 1. Good investment for conservative investors and those close to retirement.
  - 2. Excellent tool as part of a diversified, retirement investment portfolio.
  - 3. How stable value performs/reacts to market stresses, specifically 2014 is expected to be very volatile for fixed income.
  - 4. Historical precedent, stable value's book value guarantees and crediting-rate protocols, and the conservative investment principles that guide the asset class, all suggest that stable value is well positioned to navigate changes in the interest rate environment.
  - 5. Stable value delivered on its promise during the financial crisis.

# SVA

- Plan Sponsors
  - 1. Blend of low volatility, bond-like returns, guaranteed principal and interest and liquidity are not available through other retirement-plan investment options.
  - 2. Stable value has demonstrated higher average returns than other conservative investment options (and no negative returns) with significantly lower volatility.
  - 3. How stable value performs/reacts to market stresses, more specifically it blunts volatility.
- Advisors and Consultants
  - 1. Blend of low volatility, bond-like returns, guaranteed principal and interest and liquidity are not available through other retirement-plan investment options.
  - 2. Stable value has demonstrated higher average returns than other conservative investment options (and no negative returns) with significantly lower volatility.
  - 3. How stable value performs/reacts to market stresses, more specifically it blunts volatility.

## Metrics:

- Hootsuite
  - Cost \$10/month for additional reports.
  - Enterprise level = \$18,000/year
  - There are additional reports you can generate for around \$50 a year but the weekly report is more than sufficient at our current traffic levels.
- Google analytics
  - $\circ$  Cost Free
  - The free tier seems to be adequate.
  - Enterprise edition = 150,000/year.